

HGI(E)/1008/1



Unit 5 Parkside  
 Christchurch Road  
 Ringwood  
 Hampshire  
 BH24 3SG  
 UK

Tel: 01425 469300  
 Fax: 01425 469301

### **Customer Desktop Audit – Response**

1. Due to the high volume of requests from customers Haas Group International SCM Ltd has introduced a standard response to all customer's requests for desktop audits and/or requests for certificates, the size of these requests have varied from one to over 30 pages of information. This procedure permits a quicker response whilst still maintaining the requirements of AS 9120:2005/ISO 9001:2008. The details below have been compiled taking into consideration the type of information historically requested by customers.

2. **Scope and History** Haas Group International SCM Ltd (HGI) is a UK registered company which was formerly Aeropia Ltd. From 1<sup>st</sup> July 2010 the businesses of Kemfast Aerospace and Haas TCM UK were merged into this entity to form a single operating entity. Its core business is Aerospace related, primarily that of trading as a specialist Stockist and Distributor of Chemical Preparations, Associated Products and Services, Composites, Metals, Welding & Braze Alloys, Rubber Seals, Consumables, Tooling and Maintenance of Toolkit Cabinets & Associated Support to the Aerospace Industry with Full Traceability". Specifically this product support service is defined as being, Sales and consignment stock management, and marketing agreements.

3. **Accreditation** Haas Group International is accredited to AS 9120:2005 "Requirements for (Aerospace) Stockists/Distributors", which fully encompasses all of the requirements of ISO 9001:2008. The awarding body is the British Standards Institute (BSI), the current accreditation expires 8<sup>th</sup> July 2013 and the company is subject to surveillance audits throughout the period. As an AS 9120:2005 accredited company Haas Group International is fully compliant with that standard as well as ISO 9001:2008, therefore any questions you have that are taken from or related to the Standards can be answered with an affirmative response as appropriate to a stockist/distributor within our scope as shown on the AS 9120:2005 certificate.

### 4. **Financial Details**

#### a. **UK**

Bank: Natwest	Sort Code: 55-81-26	}
105 High Street	Account No: 80908764	} <b>GBP Only</b>
Winchester	Swift Code: NWBKGB2L	}
SO23 9AW		

VAT Registration No:	GB724939702
Company Registration No:	301549
Accountants:	KPMG

b. **Ireland**

Bank: Ulster Bank                      Sort Code: 98-50-10                      }  
 College Green                      Account No: 09310392                      } **Euros Only**  
 Dublin                      Swift Code: ULSBIE2D                      }  
 Ireland                      IBAN: IE81-ULSB-9850-1009-3103-92

Bank: Ulster Bank                      Sort Code: 98-50-05                      }  
 St Georges Quay                      Account No: 10035183                      } **GBP Only**  
 Dublin 2                      Swift Code: ULSBIE2D                      }  
 Ireland                      IBAN: IE60-ULSB-9850-0510-0351-83

Bank: Ulster Bank                      Sort Code: 98-50-05                      }  
 St Georges Quay                      Account No: 92574302                      } **USD Only**  
 Dublin 2                      Swift Code: ULSBIE2D                      }  
 Ireland                      IBAN: IE29-ULSB-9850-0592-5743-02

Bank: Ulster Bank                      Sort Code:                      } **Euros Only**  
 Shannon                      Account No: 86754063                      } **For Credit Applications**  
 Co Clare                      Swift Code: ULSBIE2D                      }  
 Ireland                      IBAN: IE55-ULSB-9862-5086-7540-63

c. **Finland**

Bank: Nordea                      Sort Code:                      }  
    Account No: 174530-109324                      } **Euros Only**  
    Swift Code: NDEAFIHH                      }  
    IBAN: FI 89 1745 3000 1093 24

5. **Registered Addresses**

Haas Group International - As per header address

Haas Group International Inc  
 1646 West Chester Pike  
 West Chester, PA 19382  
 USA

6. **Facilities** HGI(EMEA) are located in the following areas:

<b>Location</b>	<b>Contact No</b>
Ringwood, BH24 3SG	01425 469300
Shannon, Co Clare	0035 361719099
Cambridge (Chemicals), CB5 8RX	01223 373463
Cambridge (Tooling), CB5 8RX	01223 399161
Gatwick, RH10 9TY	01293 803650
Norfolk, NR12 0AJ	01692 652379
Kilmarnock, KA1 4BD	01563 550432
Luton, LU2 9PA	01582 726519
Cheltenham, GL51 8LZ	01242 521729
Wolverhampton, WV9 5EW	01902 394257

Location	Contact No
Helsinki, Finland	+358 40 506 4876
Poland	+48 (0)17 788 60 76
Crawley RH10 9TY	01293 459500
Leigh WN7 3PT	01942 607299
Colongne, Germany	+49 2241 234 290-0
Hamburg, Germany (Distribution)	+49 40 548020
Hamburg, Germany (CMS)	+49 40 54802-142
Dubai	TBA

7. **Personnel** Key personnel and their position within the company are shown below:

Post	Name
Chief Executive Officer Haas Group International	Thad Fortin
Global Distribution Haas TCM	Bill Bock
Global Sales Director	Howard Bunn
Global Sales Director	Chris Wright
Director/General Manager Ireland	Malachy Griffey
Quality Manager (EMEA)	Adrian Peacock
Head of Finance Europe	Peter Robbins
Director Supply Chain Management EMEA	John Keating
Project Manager	Ray Miller
General Manager Tooling & Vending Solutions	Paul Watering
Corporate Account Manager (GE)	Matthew Price
Internal Sales Manager	Jo Lasoye
Purchasing Manager	Jason Vincent
UK Sales Manager	Mark Crisp
Accounts/HR Manager	Zan Hims
Hub Manager Ringwood/Crawley/Cheltenham	Simon Canipel
Operations Manager Finland	Ole Ekstam
Inventory & Logistics Manager	Jim Russell
SC21 Project Manager	Jennifer Perrin
EHS Manager	David Gwyther
Operations Manager Koln	Mirko Hempel
Sales Manager Austria/Switzerland/Germany	Marc Gruetzmacher
Logistics Manager	Marco Luebbers

Total Staff = 168

Authorised Goods-In/Out Inspectors = 79

8. **Traceability** All Haas Group International shipments are despatched with an OEM certificate and COC where appropriate unless not required by the terms of specific contracts.

9. **Certificates/Approvals**

Awarding/Issuing Authority	Certificate/Approval No	Expiry Date
British Standards Institute	AS 9120:2005 No FS 564958	8 <sup>th</sup> July 2013
European Aviation Suppliers Organisation	EASA 028	30 <sup>th</sup> April 2011
Airbus SAS (Ringwood)	229023	N/A
Airbus SAS (Crawley)	226034	N/A
Airbus SAS (Leigh)	202411	N/A
BAe Systems (Crawley & Leigh)	BAE/AG/20348/MAA	N/A

<b>Awarding/Issuing Authority</b>	<b>Certificate/Approval No</b>	<b>Expiry Date</b>
BAE Systems (Crawley & Leigh)	CS&SI/QA/10597	N/A
BAE Systems Regional Aircraft (Crawley & Leigh)	RALOA/00169/2	30 <sup>th</sup> November 2010

The above certificates are available on our website [www.kemfast.com](http://www.kemfast.com) under the Quality tab.

MOD (UK) NCAGE No = KC3J4

10. **Documentation** All Manuals, document and forms are subject to regular reviews to ensure currency and accuracy.

11. **Audits** Haas Group International has an internal audit program that ensures all facilities are subject to audit at least annually, additional external audits are carried out by accreditation bodies and major customers. Although customers are always welcome to visit and audit our facilities we would ask that, in the spirit of AS 9120:2005, these are kept to the minimum. Please note that access will be granted

12. **Customer Satisfaction** We operate a customer satisfaction survey which is sent out to selected customers twice a year and the results are analysed with the aim of improving our service, if your company would like to participate outside of the normal frequency please contact 01425 469313 and the Quality Department will send you a questionnaire.

13. **Customers** Our customers include; KLM, GE Engines Servicing, Marshall's Aerospace, Air Livery, Shannon Aerospace, Airbus, Thomas Cook, Finnair, BAE, British Airways, Aircelle, Augusta Westland, Finnair and Flybe.

*AM Peacock*

A M Peacock  
Quality Manager (EMEA)  
Haas Group International

Annex:

A - Haas Group International Organisation Diagram

**Haas Group International Organisation Diagram**



